

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION

FY 2014 CITISTAT

UPDATED: September 19, 2013



Executive Personnel

<u>Executive</u>	<u>Title</u>
WILLIAM M. JOHNSON	Director
FRANK MURPHY	Deputy Director - Operations
BILLY HWANG	Deputy Director - Administration
RICHARD HOOPER	Acting Deputy Director
Barbara Zektick	Legislative Executive
James Harkness	Division Chief - Traffic Management
Bimal Devkota	Division Chief - Transportation Engineering and Construction
Col. Yolanda Cason	Division Chief - Parking Management
Kenith Ching	Division Chief - Maintenance (<i>ACTING</i>)
Barry Robinson	Division Chief - Transit and Marine Services
Dhirendra K. Sinha	Division Chief - Fiscal Services
Paul W. Tolle	Division Chief - Towing Services
Valorie LaCour	Division Chief - Planning
Kathy Litz	Division Chief - Human Resources
Laetitia Griffin	Division Chief - Contracts
Adrienne Barnes & Kathy Chopper	Public Information Officers
Rudy Dinglas	Admin Officer for CitiStat/Budget/Inventory

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION													
PERSONNEL DATA													
UPDATED:							09/19/13						
TOTAL DEPARTMENT													
Last Eight Two-Week Periods (last 16 weeks)										Year-to-Date			
Pay Period Begin	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13					
Pay Period End	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	Average	Minimum	Maximum	FYTD	Periods
Period # of FY	14.01	14.02	14.03	14.04	14.05	14.06	14.07	14.08	(year-to-date stats as of most recent two week period)				
Employees	1,052	1,051	1,049	1,047	1,411	1,404			1,169	1,047	1,411	7,014	6
Required work days	9	10	10	10	10	9			10	9	10	58	6
Overtime (hours)	7,379	7,309	8,026	5,946	6,827	8,576			7,344	5,946	8,576	44,064	6
Unscheduled Leave (days)	159	175	167	186	188	201			179	159	201	1,076	6
Light duty (days)	105	119	115	131	130	92			115	92	131	691	6
Emergency Leave	0	0	0	0	0	0			0	0	0	0	6
Pre-approved sick (days)	206	205	223	236	233	206			218	205	236	1,309	6
Non-sched sick (days)	89	73	86	92	84	83			84	73	92	506	6
Sick bank (days)	14	17	21	10	25	6			16	6	25	93	6
Sick X (days)	37	31	34	26	28	32			31	26	37	187	6
X unapproved (days)	26	19	5	2	6	15			12	2	26	73	6
A-Time (days)	38	43	43	59	46	52			47	38	59	281	6
Permission leave (days)	27	54	45	67	41	58			49	27	67	292	6
Vacation (days)	642	729	642	714	736	571			672	571	736	4,034	6
Personal leave (days)	89	113	87	79	109	99			96	79	113	575	6
Comp time (hours)	296	302	252	252	269	250			270	250	302	1,622	6
FMLA (days)	65	81	83	96	108	70			84	65	108	501	6
X w/ permission (days)	109	80	74	89	96	76			87	74	109	523	6
Furlough (days)	0	0	0	0	0	0			0	0	0	0	6
Last Eight Two-Week Periods (last 16 weeks)										Year-to-Date			
Pay Period Begin	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13					
Pay Period End	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	Average	Minimum	Maximum	FYTD	Periods
Period # of FY	1	2	3	4	5	6	7	8	(year-to-date stats as of most recent two week period)				
Total													
ATTENDANCE RELATED													
Verbal (supervisors)	0	0	0	1	1	0			0	0	1	2	6
Verbal (front-line)	8	4	7	8	9	2			6	2	9	38	6
Written (supervisors)	0	1	0	1	1	1			1	0	1	4	6
Written (front-line)	13	16	13	16	8	13			13	8	16	79	6
Suspensions (Supervisors)	0	0	0	0	0	0			0	0	0	0	6
Suspensions (Front-line)	0	2	5	5	3	3			3	0	5	18	6
Terminations (supervisors)	0	0	0	0	0	0			0	0	0	0	6
Terminations (Front-Line)	0	0	0	0	0	0			0	0	0	0	6
Other RELATED													
Verbal (supervisors)	1	0	0	0	0	0			0	0	1	1	6
Verbal (front-line)	1	0	2	3	0	3			2	0	3	9	6
Written (supervisors)	0	0	0	0	0	0			0	0	0	0	6
Written (front-line)	3	4	2	5	5	5			4	2	5	24	6
Suspensions (Supervisors)	2	0	1	0	0	0			1	0	2	3	6
Suspensions (Front-line)	4	0	1	0	2	2			2	0	4	9	6
Terminations (supervisors)	0	0	0	0	0	0			0	0	0	0	6
Terminations (Front-Line)	0	0	0	0	0	0			0	0	0	0	6
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Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
MAINTENANCE DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Employees	541	541	540	536	534	532			537	532	541	3224	6
Overtime (hours)	5,144	4,673	4,965	3,683	3,985	4,721			4528	3683	5144	27169	6
Unsched. leave (days)	97	115	117	103	109	77			103	77	117	618	6
A-Time (days)	18	27	31	39	32	20			28	18	39	167	6
Light duty (days)	59	72.5	78	88	91	60			75	59	91	448	6
Vacation (days)	339	378	299	336	407	330			348	299	407	2088	6
Pre-approved sick (days)	93	124	118	122	122	74			109	74	124	652	6
Non-sched sick (days)	45	56.5	68	49	61	25			51	25	68	304	6
Sick bank (days)	5	0	11	10	10	6			7	0	11	42	6
Sick X (days)	23	24	32	24	24	25			25	23	32	152	6
X unapproved (days)	12	13	2	1	3	2			5	1	13	33	6
Permission leave (days)	12	37.5	23	31	11	28			24	11	38	142	6
Personal leave (days)	40	55.5	42	42	47	41			44	40	56	267	6
Comp time (hours)	61	83	59	49	68	57			63	49	83	377	6
FMLA (days)	35	41	34	43	27	13			32	13	43	192	6
X w/ permission (days)	68	30.5	39	42	55	43			46	31	68	276	6
Furlough (days)	0	0	0	0	0	0			0	0	0	0	6
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
SAFETY DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Employees	106	107	106	107	474	471			229	106	474	1371	6
Overtime (hours)	423	649	687	398	577	938			612	398	938	3672	6
Unsched. leave (days)	44	35	22	35	53	64			42	22	64	253	6
A-Time (days)	2	0	2	10	1	20			6	0	20	35	6
Light duty (days)	6	6	10	14	10	10			9	6	14	56	6
Vacation (days)	64	69	57	68	48	62			61	48	69	368	6
Pre-approved sick (days)	7	8	12	10	20	55			19	7	55	112	6
Non-sched sick (days)	35	12	13	13	19	30			20	12	35	122	6
Sick bank (days)	9	7	0	0	15	0			5	0	15	31	6
Sick X (days)	9	4	1	0	3	7			4	0	9	24	6
X unapproved (days)	10	3	1	1	3	13			5	1	13	31	6
Permission leave (days)	3	2	2	8	8	20			7	2	20	43	6
Personal leave (days)	5	10	6	7	27	26			14	5	27	81	6
Comp time (hours)	27	77	53	96	98	41			65	27	98	392	6
FMLA (days)	8	15	18	29	45	29			24	8	45	144	6
X w/ permission (days)	0	5	6	4	6	11			5	0	11	32	6
Furlough (days)	0	0	0	0	0	0			0	0	0	0	6
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
TEC DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Employees	136	132	129	128	127	125			130	125	136	777	6
Overtime (hours)	226	225	220	172	223	229			216	172	229	1295	6
Unsched. leave (days)	1	5	7	12	7	2			6	1	12	34	6
A-Time (days)	0	0	0	0	0	0			0	0	0	0	6
Light duty (days)	0	0	0	0	0	0			0	0	0	0	6
Vacation (days)	99	105	86	115	82	72			93	72	115	559	6
Pre-approved sick (days)	59	27	34	46	30	21			36	21	59	217	6
Non-sched sick (days)	1	1	2	3	1	1			2	1	3	9	6
Sick bank (days)	0	10	0	0	0	0			2	0	10	10	6
Sick X (days)	0	0	0	0	0	0			0	0	0	0	6
X unapproved (days)	4	0	0	0	0	0			1	0	4	4	6
Permission leave (days)	5	3	12	18	2	3			7	2	18	42	6
Personal leave (days)	20	21	11	9	13	10			14	9	21	84	6
Comp time (hours)	130	107	70	52	68	89			86	52	130	515	6
FMLA (days)	5	13	7	5	12	15			10	5	15	57	6
X w/ permission (days)	31	26	20	21	10	10			20	10	31	118	6
Furlough (days)	0	0	0	0	0	0			0	0	0	0	6
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
TRAFFIC DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Employees	136	136	136	137	137	137			137	136	137	819	6
Overtime (hours)	1,152	1,292	1,665	1,221	1,510	2133			1496	1152	2133	8974	6
Unsched. leave (days)	12	15	9	17	12	43			18	9	43	107	6
A-Time (days)	0	0	0	0	3	3			1	0	3	6	6
Light duty (days)	40	40	27	29	29	22			31	22	40	187	6
Vacation (days)	105	126	141	122	124	78			116	78	141	694	6
Pre-approved sick (days)	37	20	26	31	29	47			32	20	47	190	6
Non-sched sick (days)	5	4	2	21	2	22			9	2	22	55	6
Sick bank (days)	0	0	10	0	0	0			2	0	10	10	6
Sick X (days)	5	3	1	2	1	0			2	0	5	11	6
X unapproved (days)	0	1	0	0	0	0			0	0	1	1	6
Permission leave (days)	2	4	4	8	3	4			4	2	8	23	6
Personal leave (days)	18	21	21	16	14	15			17	14	21	104	6
Comp time (hours)	46	26	37	32	24	42			34	24	46	206	6
FMLA (days)	11	8	19	16	18	11			14	8	19	82	6
X w/ permission (days)	4	11	2	8	10	2			6	2	11	36	6
Furlough (days)	0	0	0	0	0	0			0	0	0	0	6

Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
ADMIN DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Employees	65	66	66	67	69	70			67	65	70	403	6
Overtime (hours)	234	237	240	246	196	211			227	196	246	1362	6
Unsched. leave (days)	1	4	4	3	5	13			5	1	13	30	6
A-Time (days)	0	0	0	0	0	0			0	0	0	0	6
Light duty (days)	0	0	0	0	0	0			0	0	0	0	6
Vacation (days)	0	39	32	49	53	20			32	0	53	192	6
Pre-approved sick (days)	8	10	19	18	26	8			15	8	26	89	6
Non-sched sick (days)	0	0	0	2	1	5			1	0	5	8	6
Sick bank (days)	0	0	0	0	0	0			0	0	0	0	6
Sick X (days)	0	0	0	0	0	0			0	0	0	0	6
X unapproved (days)	0	0	0	0	0	0			0	0	0	0	6
Permission leave (days)	2	7	2	3	15	4			5	2	15	33	6
Personal leave (days)	5	3	6	5	9	6			6	3	9	34	6
Comp time (hours)	32	8	27	20	9	20			19	8	32	116	6
FMLA (days)	6	5	5	1	6	2			4	1	6	25	6
X w/ permission (days)	6	7	6	6	8	9			7	6	9	41	6
Furlough (days)	0	0	0	0	0	0			0	0	0	0	6
Last Eight Two-Week									Year-to-				
TMS DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	of most recent two week period)				
Employees	7	6	7	7	7	7			7	6	7	41	6
Overtime (hours)	36	47	5	0	4	15			18	0	47	106	6
Unsched. leave (days)	0	0	2	2	0	0			1	0	2	4	6
A-Time (days)	9	10	2	0	0	0			4	0	10	21	6
Light duty (days)	0	0	0	0	0	0			0	0	0	0	6
Vacation (days)	1	6	3	2	2	0			2	0	6	14	6
Pre-approved sick (days)	0	0	1	1	0	1			1	0	1	3	6
Non-sched sick (days)	0	0	0	0	0	0			0	0	0	0	6
Sick bank (days)	0	0	0	0	0	0			0	0	0	0	6
Sick X (days)	0	0	0	0	0	0			0	0	0	0	6
X unapproved (days)	0	0	0	0	0	0			0	0	0	0	6
Permission leave (days)	0	0	2	0	0	0			0	0	2	2	6
Personal leave (days)	0	1	1	0	0	0			0	0	1	2	6
Comp time (hours)	0	0	0	0	0	1			0	0	1	1	6
FMLA (days)	0	0	0	0	0	0			0	0	0	0	6
X w/ permission (days)	0	0	1	0	0	1			0	0	1	2	6
Furlough (days)	0	0	0	0	0	0			0	0	0	0	6
Last Eight Two-Week									Year-to-				
Towing Division	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	of most recent two week period)				
Employees	61	63	65	65	63	62			63	61	65	379	6
Overtime (hours)	164	187	245	227	332	330			248	164	332	1486	6
Unsched. leave (days)	4	2	7	14	2	2			5	2	14	31	6
A-Time (days)	9	6	8	10	10	9			9	6	10	52	6
Light duty (days)	0	0	0	0	0	0			0	0	0	0	6
Vacation (days)	35	7	24	23	21	10			20	7	35	120	6
Pre-approved sick (days)	2	16	14	8	6	0			8	0	16	46	6
Non-sched sick (days)	3	0	1	4	0	0			1	0	4	8	6
Sick bank (days)	0	0	0	0	0	0			0	0	0	0	6
Sick X (days)	0	0	0	0	0	0			0	0	0	0	6
X unapproved (days)	0	2	2	0	0	0			1	0	2	4	6
Permission leave (days)	4	1	0	0	3	0			1	0	4	8	6
Personal leave (days)	1	3	0	1	0	0			1	0	3	4	6
Comp time (hours)	0	1	7	3	3	0			2	0	7	14	6
FMLA (days)	0	0	0	2	0	0			0	0	2	2	6
X w/ permission (days)	1	1	0	9	7	1			3	0	9	19	6
Furlough (days)	0	0	0	0	0	0			0	0	0	0	6

Service Title: 500 Street and Park Lighting

Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	07/06/13	07/20/13	08/03/13	08/17/13	08/31/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	07/19/13	08/02/13	08/16/13	08/30/13	09/13/13	(year-to-date stats as of most recent two week period)				
		14.02	14.03	14.04	14.05	14.06					
# of street light outage service requests created		33	42	20	17	18	28	17	42	169	6
# of street light outage service requests completed		32	42	19	17	18	27	17	42	163	6
# of street light outage service requests due		1	0	1	0	0	1	0	4	6	6
# of streets inspected for roadway lighting standards		6	5	4	6	8	6	4	8	33	6
# of streets inspected that met roadway lighting standards		3	4	3	3	4	3	2	4	19	6
Two Week Reporting Periods	Start Date	07/06/13	07/20/13	08/03/13	08/17/13	08/31/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	07/19/13	08/02/13	08/16/13	08/30/13	09/13/13	(year-to-date stats as of most recent two week period)				
# of street lights inspected		270	235	229	190	186	234	186	294	1,404	6
# of blks of roadway lights installed		0	0	0	0	0	0	0	0	0	6
# of street light repairs/ SRs		33	42	20	17	18	28	17	42	169	6
# of outage requests completed		33	42	19	17	18	27	17	42	164	6

										Updated:	September 19, 2013
Service Title: 548 Conduit											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
Manholes		14.02	14.03	14.04	14.05	14.06					
# of Manhole Cleanings Requested		0	0	0	0	0	0	0	0	0	6
# of Manhole Cleanings Completed		0	0	0	0	0	0	0	0	0	6
# of Manhole Frames/Covers Replaced		0	0	0	0	0	0	0	0	0	6
# of Manholes surveyed		N/A	N/A	N/A	N/A	N/A	#DIV/0!	0	0	0	0
# of Manholes completed and online		0	0	0	0	0	0	0	0	0	6
Permits											
# of Permit Submittals Received		72	32	37	62	61	54	32	72	321	6
# of Permit Submittals Completed		72	32	37	62	61	54	32	72	321	6
# of Permit Submittals Completed within 72 hours		68	32	35	59	60	51	32	68	307	6
% of Permit Submittals Completed within 72 hours		94%	100%	95%	95%	98%	96%	93%	100%	N/A	6
# of Law Dept. Investigations		1	0	1	1	1	1	0	1	4	6
Conduit Obstructions											
# of Conduit Obstruction Repairs Requests		15	11	13	12	12	13	11	15	77	6
# of CO Repairs Removed		2	1	3	2	3	2	1	3	14	6
# of CO Requests Cleared within 14 days		0	1	1	0	2	1	0	2	6	6
Cable Locations (CL) Inspections											
# of CL Inspections Requested		213	222	226	169	236	202	143	236	1,209	6
# of Location Inspections Completed		213	222	226	169	236	202	143	236	1,209	6
# completed within 72 hours		207	216	217	163	227	195	137	227	1,167	6
Linear Feet of Cable											
LF of Cable Occupied		3,254	4,940	5,036	3,110	2,836	3,640	2,661	5,036	21,837	6
LF of Cable Vacated		1,370	1,004	92	0	1,329	944	0	1,868	5,663	6
Net (occupied - vacated) LF of cable occupied		1,884	3,936	4,944	3,110	1,507	2,696	793	4,944	16,174	6
Total Linear Feet of private cable in conduit system		1,884	3,936	4,944	3,110	1,507	2,696	793	4,944	16,174	6

										Updated:	September 19, 2013
Service Title: 682 Parking Management											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
		14.02	14.03	14.04	14.05	14.06					
\$ collected from Multi-Space Parking Meter program		\$439,645	\$445,761	\$444,594	\$425,920	\$400,084	\$432,298	\$400,084	\$445,761	\$2,593,787	6
# of residential permit parking permits issued/ renewed		664	1,278	764	1,046	669	938	664	1,278	5,626	6
# of vehicles parked in city-owned or st facility/ space		97,865	97,890	96,312	91,208	86,332	92,005	82,423	97,890	552,030	6
# of reserved residential handicap permits issued /renewed		9	12	13	10	8	11	8	13	64	6
# of reserved residential handicap permits/spaces removed after investigation		2	4	7	4	5	4	2	7	26	6

									Updated:	September 19, 2013
Service Title: 683 Street Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods						Average	Minimum	Maximum	FYTD	Periods
	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	(year-to-date stats as of most recent two week period)				
POTHOLES FILLED - DAILY AVERAGE (by sector)	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13					
	14.02	14.03	14.04	14.05	14.06					
One	55	73	75	79	54	66	54	79	396	6
Two	41	48	95	43	45	58	41	95	350	6
Three	62	65	82	69	63	70	62	82	417	6
Four	45	43	66	54	60	55	43	66	332	6
Average overall?	49	55	80	57	53	61	49	80	363	6
Total # of potholes Filled	2,443	2,762	3,181	2,873	2,407	2,694	2,407	3,181	16,162	6
# of Pothole Service Requests	154	134	109	92	64	131	64	233	786	6
# of Requests Closed within 48 hours	154	134	109	92	64	131	64	233	786	6
MAINTENANCE										
# fountain repairs conducted	0	0	0	0	0	0	0	0	0	6
# tree pits installed	0	0	0	0	0	0	0	0	0	6
# street markings completed (blocks)	31	12	17	0	111	30	0	111	177	6
Linear feet of street markings completed	50,560	20,540	26,860	0	135,880	39,167	0	135,880	235,000	6
# crosswalks completed (blocks)	5	8	7	13	5	7	2	13	40	6
Linear feet of crosswalks completed	1,392	2,096	2,848	5,344	2,084	2,363	416	5,344	14,180	6
# Drawbridge Openings - Hanover Street	0	0	0	0	0	0	0	0	0	6
# Drawbridge Openings - Pennington Avenue	15	15	27	20	13	18	13	27	107	6
ROW CONSTRUCTION										
Total # of lane miles constructed or repaired (cumulative)	66	68	70	74	82	70	63	82	423	6
# of lane miles constructed or repaired (in house)	3	2	2	1	3	3	1	5	17	6
Cost per lane mile (in house)	\$82,000	\$82,000	82,000	\$82,000	82,000	\$82,000	\$82,000	\$82,000	\$492,000	6
# of lane miles constructed or repaired by contractor	0	0	0	3	4	1	0	4	7	6
Cost per lane miles (contractor) RESURFACING	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$1,260,000	6
Total # of Lane Miles under Construction	34	37	59	72	69	51	34	72	304	6
# of lane miles under construction (in house)	1	1	2	2	2	1	1	2	9	6
# of lane miles under construction (contractor)	33	36	57	70	68	49	33	70	295	6
Sidewalk Sam										
# of Locations Completed	143	47	3	65	28	65	3	143	390	6
Total Sq. Ft. Completed	12,170	11,059	8,522	10,177	1,401	8,967	1,401	12,170	53,803	6
# of Tree Pits	3	15	0	0	20	8	0	20	46	6
Square feet of pervious space created	28	262	0	0	374	153	0	374	920	6
# of sidewalk Sq. Ft inspected	19,695	18,317	16,101	13,889	14,422	17,403	13,889	21,994	104,418	6
Other										
# of alleys repaired or reconstructed	2	2	1	1	1	2	1	2	9	6
# of Streets (lane miles?) surveyed	0	0	0	0	0	0	0	0	0	6
# of streets surveyed meeting acceptable standard	0	0	0	0	0	0	0	0	0	6

									Updated:	September 19, 2013
Service Title: 684 Traffic Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
Red Light Camera Citations81	14.02	14.03	14.04	14.05	14.06					
Straight red issued	0	0	0	0	0	0	0	0	0	6
Rolling right turn on red citations	0	0	0	0	0	0	0	0	0	6
Total paid citations collected	0	0	0	11	11	4	0	11	22	6
Speed Camera Citations83										
*Issued Fixed (75)	0	0	0	0	0	0	0	0	0	6
*Issued Portable (8)	0	0	0	0	0	0	0	0	0	6
Total paid citations collected	0	0	0	95	114	35	0	114	209	6
# of Events	0	0	0	0	0	0	0	0	0	6
# of Controllable Rejects - Vendor	0	0	0	0	0	0	0	0	0	6
# of Controllable Rejects - Police	0	0	0	0	0	0	0	0	0	6
# of Uncontrollable Rejects - Vendor	0	0	0	0	0	0	0	0	0	6
# of Uncontrollable Rejects - Police	0	0	0	0	0	0	0	0	0	6
# of Citations Challenged	0	0	0	0	0	0	0	0	0	6
# of Cases Dismissed	0	0	0	0	0	0	0	0	0	6
Lane/ Road Closures										
Accidents	10	8	17	22	18	15	8	22	87	6
Construction or Utility	20	15	24	26	10	19	10	26	113	6
City Agency	31	8	37	36	32	31	8	39	183	6
Special Event	18	2	14	31	38	22	2	38	129	6
Weather	0	1	0	0	0	0	0	1	1	6
Other	0	5	0	0	0	1	0	5	5	6
Signal communication (goal 90% based on 971 signals by June 30, 2010)										
Current Level	661	662	659	651	660	660	651	664	3,957	6
Percentage Phase 1	68%	68%	68%	67%	68%	68%	67%	68%	408%	6
Traffic Signal Timing Interventions										
Accidents	0	0	0	0	0	0	0	0	0	6
Construction or Utility	0	0	0	0	0	0	0	0	0	6
Department	0	0	0	0	0	0	0	0	0	6
Special Event	18	3	15	24	22	15	3	24	90	6
Weather	0	0	0	0	0	0	0	1	1	6
Other	0	0	6	0	0	1	0	6	6	6
Two Week Reporting Periods	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
TMC										
Interventions										
Change system timing pattern	18	6	15	24	20	15	6	24	92	6
Elimination of signal phase	0	0	0	0	0	0	0	0	0	6
Place signal on flash	0	0	0	0	2	0	0	2	2	6
Signal timing change	0	0	6	0	0	1	0	6	6	6
Traffic Signal Operations										
# evaluated (target is 33% of 1,307)	22	23	45	51	41	43	22	73	255	6
Total # (adjusted)	15	20	35	38	20	32	15	65	193	6
Traffic Congestion: Central Business District										
# timing runs at peak period	4	8	6	6	4	7	4	12	40	6
Number within 5% of model target	4	8	6	6	4	7	4	12	40	6
">% of timing runs within target	100%	100%	100%	100%	100%	100%	100%	100%	N/A	6
Number of runs exceeding target	0	0	0	0	0	0	0	0	0	6
Accidents	0	0	0	0	0	0	0	0	0	6
Construction or Utility	0	0	0	0	0	0	0	0	0	6
City Agency	0	0	0	0	0	0	0	0	0	6
Sepcial Event	0	0	0	0	0	0	0	0	0	6
Weather	0	0	0	0	0	0	0	0	0	6
Illegaly Parked Vehicle	0	0	0	0	0	0	0	0	0	6
Congestion/ Other	0	0	0	0	0	0	0	0	0	6
None	0	0	0	0	0	0	0	0	0	6

Two Week Reporting Periods	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
Traffic Engineering: Data Analysis Section										
Traffic Congestion:Gateway and Primary Routes***										
Number of timing runs at peak period	42	15	6	8	4	14	4	42	83	6
Number within 5% of model target	42	15	6	8	4	14	4	42	83	6
*% of timing runs within target	100%	100%	100%	100%	100%	100%	100%	100%	N/A	6
Number of runs exceeding target	0	0	0	0	0	0	0	0	0	6
Accidents	0	0	0	0	0	0	0	0	0	6
Construction or Utility	0	0	0	0	0	0	0	0	0	6
City Agency	0	0	0	0	0	0	0	0	0	6
Special Event	0	0	0	0	0	0	0	0	0	6
Weather	0	0	0	0	0	0	0	0	0	6
Illegaly Parked Vehicle	0	0	0	0	0	0	0	0	0	6
Congestion/ Other	0	0	0	0	0	0	0	0	0	6
None	0	0	0	0	0	0	0	0	0	6
Accident Data										
# Personal Injury Accidents (BPD)	199	116	196	326	217	210	116	326	1,261	6
# of Pedestrian Involved Accidents (BFD)	0	27	13	21	31	20	0	31	121	6
Requested	19	15	0	0	40	17	0	40	102	6
Completed	18	15	0	0	45	21	0	47	125	6
Turning Movement Counts										
Requested	6	6	6	6	6	6	6	6	36	6
# completed within 45 days (excludes summer)	6	6	6	6	6	6	6	6	36	6
Traffic Engineering: Sectors 1-4										
Truck Permits Received	422	301	301	256	280	302	254	422	1,814	6
# permits processed within 3 days	422	301	301	256	280	302	254	422	1,814	6
Escorts provided	32	23	23	9	10	19	9	32	114	6
Construction Permits Received	92	91	49	76	106	77	49	106	463	6
Processed (approved and sent to DPW to issue permit)	82	91	43	71	92	71	43	92	427	6
# completed within 3 days	82	91	43	71	92	71	43	92	427	6
MOTs required	3	11	3	7	4	5	3	11	32	6
Traffic Control Signals and Signs										
# of traffic control signs installed	4	5	10	9	10	7	4	10	42	6
# of Traffic Control Signs Repaired/replaced	4	8	2	10	2	5	2	10	29	6
# of Pedestrian Countdown Signals Installed	6	2	7	5	5	5	2	7	27	6
# of Pedestrian Countdown Signals Repaired/replaced	6	4	5	5	7	5	4	7	31	6
Total cost of installing and repairing control signs	\$15,521.20	\$14,745.14	\$18,625.44	\$22,506.00	\$18,625.44	\$16,685	\$10,089	\$22,506	\$100,112	6

										Update:	September 19, 2013
Service Title: 685 Special Events											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
		14.02	14.03	14.04	14.05	14.06					
# of special events served		7	20	17	29	19	17	7	29	101	6
# hours providing chauffer services on OT		0	24.5	0	0	0	5	0	25	28	6
% reimbursed for special events		57%	80%	71%	82%	84%	75%	57%	84%	452%	6
% reimbursed for chauffer services on OT		0%	0%	0%	0%	0%	0%	0%	0%	0%	6
% reimbursed for st. banner hanging		100%	100%	100%	100%	100%	100%	100%	100%	600%	6
% banners removed on-time		100%	100%	100%	100%	100%	100%	100%	100%	600%	6
# banners installed		3	17	4	11	6	8	3	17	45	6
# banners removed		7	9	6	14	6	8	5	14	47	6

										Update:	September 19, 2013
Service Title: 687 Inner Harbor Services											
Last Five Two-Week Periods (last 10 weeks)						Fiscal Year-to-Date					
Two Week Reporting Periods	Start Date	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
Benches		14.02	14.03	14.04	14.05	14.06					
# of Benches Inspected		40	40	40	40	40	40	40	40	240	6
# of Benches Repaired		3	0	2	12	5	4	0	12	22	6
# of Benches Installed		0	0	0	0	0	0	0	0	0	6
Fountains											
# of Fountains Inspected		0	0	0	0	0	0	0	0	0	6
# of Fountains Repaired		0	0	0	0	0	0	0	0	0	6
# of fountains installed		0	0	0	0	0	0	0	0	0	6
Water Points											
# of water points inspected		18	18	18	18	18	18	18	18	108	6
# of points inspected operating properly		17	16	16	17	17	17	16	18	101	6
Promenade Street Lights											
# of promenade street lights inspected		550	550	550	550	550	550	550	550	3,300	6
# of promenade street lights repaired		48	53	72	65	56	57	45	72	339	6
# of promenade street lights installed		0	0	0	0	0	0	0	0	0	6
# of lights inspected operating properly		550	550	550	550	543	549	543	550	3,293	6

										Update:	September 19, 2013
Service Title: 688 Snow and Ice Control											
Last Five Two-Week Periods (last 10 weeks)											
Two Week Reporting Periods	Start Date	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
		14.02	14.03	14.04	14.05	14.06					
# of lane miles plowed, salted, or sanded		0	0	0	0	0	0	0	0	0	6
# of snow vehicles prepared for service		0	0	0	0	0	0	0	0	0	6
# of salt boxes maintained		0	0	0	0	0	0	0	0	N/A	6
% of salt box service requests completed on time		0%	0%	0%	0%	0%	0%	0%	0%	N/A	6
% of snow equipment out-of-service during a snow event		0%	0%	0%	0%	0%	0%	0%	0%	N/A	6
% of Primary Roadways at Wet Pavement within 8 hrs of end of weather event		0%	0%	0%	0%	0%	0%	0%	0%	N/A	6
Winter weather accident rate		0	0	0	0	0	0	0	0	N/A	6
% of snow vehicles ready for deployment at beginning of snow season		0	0	0	0	0	0	0	0	N/A	6
Cost/ lane mile plowed		0	0	0	0	0	0	0	0	0	6

									Update:	September 19, 2013
Service Title: 689 Vehicle Impounding										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	7/6/2013	7/20/2013	8/3/2013	8/17/2013	8/31/2013	Average	Minimum	Maximum	FYTD	Periods
	7/19/2013	8/2/2013	8/16/2013	8/30/2013	9/13/2013	(year-to-date stats as of most recent two week period)				
	14.02	14.03	14.04	14.05	14.06					
Lot Inventory										
Pulaski Highway	2,291	2,358	2,160	2,434	2,384	2,333	2,160	2,434	14,000	6
# of Police and Narcotic Hold	567	573	545	576	581	570	545	581	3,417	6
Average # days on Police Hold	338	338	361	352	354	345	328	361	2,071	6
% of vehicles removed from impound lot within 45 days	82	84	89	90	87	85	77	90	509	6
Total # of vehicles released	662	618	659	690	586	639	586	690	3,834	6
Average cost to owner	\$262	\$248	\$254	\$245	\$265	\$254	\$245	\$265	\$1,524	6
Vehicles Towed										
Abandoned Vehicles - City Crews	46	60	37	29	35	42	29	60	249	6
Abandoned Vehicles - Private Crews	0	5	8	4	6	5	0	8	27	6
Scofflaw Vehicles - City Crews	67	87	65	103	51	75	51	103	447	6
Scofflaw Vehicles - Private Crews	1	1	0	1	0	1	0	1	4	6
Private Crews - Pulaski Highway	600	684	617	683	629	646	600	684	3,875	6
Fallsway Tows Total										
City Crews	72	37	63	96	83	68	37	96	406	6
Private Crews	255	240	266	323	296	264	205	323	1,585	6
% in automatic tow zone cleared on-time (20 min.)	76	83	85	84	77	80	75	85	480	6
Auction										
Projected next auction	206	165	174	199	190	192	165	218	1,152	6
# of Vehicles Sold	183	166	137	140	148	162	137	195	969	6
Average time auction on lot	63	60	60	60	62	61	60	64	368	6
Vehicles Sold For \$5,000+	3	0	0	0	0	1	0	3	4	6
Total Cost per Auction	\$8,533	\$6,858	\$6,618	\$5,772	\$6,314	\$6,926	\$5,772	\$8,533	\$41,555	6
Revenue	\$120,190	\$82,125	\$79,775	\$63,006	\$73,845	\$84,559	\$63,006	\$120,190	\$507,352	6
Auction dates	7/10/2013	7/24/2013	8/7/2013	8/21/2013	9/4/2013	N/A	N/A	N/A	N/A	6
Abandoned Vehicles - Created										
Parking Enforcement Referral	45	61	45	38	38	48	38	63	290	6
Private Owner Referral	0	0	2	0	0	0	0	2	2	6
HCD Referral	22	22	29	11	13	18	8	29	105	6
Police Referral	3	1	2	4	2	2	1	4	13	6
Abandoned Vehicles - Abated										
Towed from City Right-of-Way	27	39	24	18	22	26	18	39	157	6
Towed from Private Property	11	17	10	8	10	11	8	17	68	6
Gone On Arrival	21	18	29	16	12	19	12	29	111	6
Claim Information										
Claims Processed	4	1	1	2	0	2	0	4	10	6
\$ Amount Of All Packages	\$2,952	\$2,000	\$2,000	\$1,224	\$0	\$1,455	\$0	\$2,952	\$8,728	6
# Settlements Processed	0	0	2	0	1	1	0	2	3	6
\$ Amount - Aggregate Total	\$0	\$0	\$2,775	\$0	\$748	587	0	2,775	3,522	6

									Updated:	September 19, 2013
Service Title: 690 Cleaner Greener Forms of Transportation										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	7/6/2013	7/20/2013	8/3/2013	8/17/2013	8/31/2013	Average	Minimum	Maximum	FYTD	Periods
	7/19/2013	8/2/2013	8/16/2013	8/30/2013	9/13/2013	(year-to-date stats as of most recent two week period)				
	14.02	14.03	14.04	14.05	14.06					
WATER TAXI HARBOR CONNECTOR										
Canton Route										
Avg Daily Ridership	176	190	177	173	132	166	132	190	166	6
# of Riders	1,760	1,906	1,768	1,729	1,190	1,617	1,190	1,906	1,617	6
Maritime Park Route										
Avg Daily Ridership	440	505	508	551	497	481	386	551	481	6
# of Riders	4,403	5,053	5,084	5,508	4,468	4,665	3,472	5,508	4,665	6
Total Ridership										
Avg Daily Ridership	616	695	685	724	629	648	536	724	648	6
# of Riders	6,163	6,959	6,852	7,237	5,658	6,282	4,822	7,237	6,282	6
# of Operational Days (Water Taxi)	10	10	10	10	9	10	9	10	10	6
CHARM CITY CIRCULATOR	7/6/2013	7/20/2013	8/3/2013	8/17/2013	8/31/2013	Average	Minimum	Maximum	FYTD	Periods
Orange Route	7/19/2013	8/2/2013	8/16/2013	8/30/2013	9/13/2013	(year-to-date stats as of most recent two week period)				
Avg Daily Ridership	4,272	4,391	3,958	3,724	4,096	4,056	3,724	4,391	4,056	6
# of Riders	59,809	61,468	55,411	52,729	57,354	56,891	52,729	61,468	56,891	6
Headway (minutes)	0:12:14	0:11:01	0:12:25	0:12:25	0:12:46	0:12:00	0:11:01	0:12:46	N/A	6
Std. Deviation	0:09:24	0:02:03	0:02:22	0:02:00	0:02:09	0:03:14	0:01:01	0:09:50	N/A	6
Morning Peak Headway (7-9 am)	0:11:37	0:11:01	0:10:45	0:10:56	0:11:26	0:11:06	0:10:45	0:11:37	N/A	6
Evening Peak Headway (4-6 pm)	0:13:49	0:11:56	0:12:28	0:12:15	0:13:02	0:12:32	0:11:41	0:13:49	N/A	6
Purple Route										
Avg Daily Ridership	4,797	5,091	4,479	4,551	4,729	4,760	4,479	5,091	4,760	6
# of Riders	67,157	71,277	62,710	63,717	66,215	66,641	62,710	71,277	66,641	6
Headway (minutes)	0:09:54	0:09:24	0:10:15	0:11:33	0:10:24	0:10:23	0:09:24	0:11:33	N/A	6
Std. Deviation	0:07:32	0:00:57	0:01:36	0:03:30	0:02:01	0:02:44	0:00:49	0:07:32	N/A	6
Morning Peak Headway (7-9 am)	0:10:34	0:10:52	0:09:40	0:10:21	0:09:23	0:10:20	0:09:23	0:11:09	N/A	6
Evening Peak Headway (4-6 pm)	0:11:47	0:12:12	0:10:44	0:11:34	0:12:00	0:11:42	0:10:44	0:12:12	N/A	6
Green Route (began service 11/1)										
Avg Daily Ridership	1,837	2,307	2,328	2,225	2,286	2,211	1,837	2,328	2,211	6
# of Riders	25,720	32,302	32,588	31,155	32,015	30,957	25,720	32,588	30,957	6
Headway (minutes)	0:14:47	0:14:01	0:13:40	0:13:30	0:13:43	0:13:39	0:12:14	0:14:47	N/A	6
Std. Deviation	0:01:02	0:01:30	0:02:05	0:01:51	0:01:53	0:01:37	0:01:02	0:02:05	N/A	6
Morning Peak Headway (7-9 am)	0:13:16	0:12:58	0:13:58	0:13:04	0:13:38	0:13:16	0:12:42	0:13:58	N/A	6
Evening Peak Headway (4-6 pm)	0:13:21	0:13:29	0:13:10	0:12:51	0:14:16	0:13:18	0:12:40	0:14:16	N/A	6
Banner Route (began service 06/01)										
Avg Daily Ridership	1,007	1,119	1,014	960	1,030	1,024	960	1,119	1,024	6
# of Riders	12,087	15,661	14,202	13,435	14,432	13,999	12,087	15,661	13,999	6
Headway (minutes)	0:19:07	0:18:01	0:18:07	0:19:14	0:18:27	0:18:22	0:17:15	0:19:14	N/A	6
Std. Deviation	0:07:18	0:00:31	0:01:30	0:02:39	0:01:58	0:02:35	0:00:31	0:07:18	N/A	6
Morning Peak Headway (7-9 am)	0:18:35	0:18:10	0:18:12	0:18:09	0:18:48	0:18:17	0:17:51	0:18:48	N/A	6
Evening Peak Headway (4-6 pm)	0:22:02	0:18:41	0:18:39	0:18:42	0:19:19	0:19:17	0:18:22	0:22:02	N/A	6
Totals (Headway Calc Exclude Banner)										
Avg Daily Ridership	11,826	12,908	11,779	11,460	12,144	12,037	11,460	12,908	12,037	6
Total # of Riders	165,564	180,708	164,910	161,036	170,016	168,619	161,036	180,708	168,619	6
Total Headway (minutes)	0:12:05	0:13:06	0:12:06	0:12:29	0:12:17	0:12:17	0:11:38	0:13:06	N/A	6
Std. Deviation	0:06:25	0:05:01	0:01:31	0:02:27	0:02:00	0:03:05	0:01:04	0:06:25	N/A	6
Morning Peak Headway (7-9 am)	0:12:02	0:11:24	0:11:27	0:11:27	0:11:29	0:11:34	0:11:24	0:12:02	N/A	6
Evening Peak Headway (4-6 pm)	0:14:18	0:12:10	0:12:07	0:12:13	0:13:06	0:12:40	0:12:05	0:14:18	N/A	6
Number of Revenue Hours	3,740	3,864	3,830	3,842	3,953	3,853	3,740	3,953	3,853	6
Cost per Circulator Rider	\$1.56	\$1.50	\$1.63	\$1.68	\$1.63	\$1.60	\$1.50	\$1.68	N/A	6
# of Operational Days	14	14	14	14	14	14	14	14	14	6

									Updated:	September 19, 2013
Service Title: 691 Public Rights of Way Landscape Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
	14.02	14.03	14.04	14.05	14.06					
DOT										
# of Segments of Right-of-Ways maintained - DOT	261	296	294	270	264	274	260	296	1645	6
Total acreage maintained - DOT	0	0	0	0	0	0	0	0	0	6
Cost of DOT maintained Right-of-Ways	\$46,199	\$47,432	\$50,187	\$46,720	\$45,708	\$46,168	\$40,765	\$50,187	\$277,010	6
Private										
# of Segments of Median Strips maintained - PRIVATE	716	716	716	716	716	716	716	716	4296	6
Total Acreage Maintained - Private	0	0	0	0	0	0	0	0	0	6
Cost of PRIVATE maintained strips	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$108,558	6
% of median strips mowed on schedule- DOT	0	0	0	0	0	0	0	0	0	6
% of median strips mowed on schedule- PRIVATE	100%	100%	100	100	100	5050%	100%	10000%	N/A	6
Tree Pits										
# of Tree Pits Installed- DOT	0	0	0	0	0	0	0	0	0	6
# of Tree Pits Installed- Private	0	0	0	0	0	0	0	0	0	6

										Updated:	September 19, 2013
Service Title: 692 Bridge and Culvert											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
		14.02	14.03	14.04	14.05	14.06					
# of Bridges Inspected		0	1	2	0	5	1.50	0	5	9	6
# of Bridges proactively maintained		2	2	2	2	2	2.00	2	2	12	6
# of Bridges under construction		7	7	7	7	7	7.00	7	7	42	6
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$456,172	6
# of bridges with rating below 50		23	23	23	23	23	23.00	23	23	138	6
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$456,172	6
# of bridges inspected and assigned rating		0	1	0	0	5	1.17	0	5	7	6
Average bridge sufficiency rating		78.31	78.31	78.31	78.31	78.31	78.31	78.31	78.31	469.86	6

										Updated:	September 19, 2013
Service Title: 693 Parking Enforcement											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods											
	Start Date	7/6/2013	7/20/2013	8/3/2013	8/17/2013	8/31/2013	Average	Minimum	Maximum	FYTD	Periods
Parking Citation Performance	End Date	7/19/2013	8/2/2013	8/16/2013	8/30/2013	9/13/2013	(year-to-date stats as of most recent two week period)				
		14.02	14.03	14.04	14.05	14.06					
Parking Citations (#)		13,226	13,867	13,650	13,117	11,731	12,973	11,731	13,867	77,838	6
Parking Citations (\$)		\$608,699	\$673,154	\$589,709	\$601,400	\$535,377	\$596,386	\$535,377	\$673,154	\$3,578,314	6
# of parking complaints received (incl. Commercial)		716	734	761	852	714	743	681	852	4,458	6
# of complaints closed on time (incl. Commercial)		715	734	759	851	711	742	681	851	4,451	6
Identify Stolen Vehicles		14	12	6	5	11	10	5	14	60	6
Recovered Stolen Vehicles		11	8	5	5	11	8	5	11	45	6
Two Week Reporting Periods	Start Date	7/6/2013	7/20/2013	8/3/2013	8/17/2013	8/31/2013	Average	Minimum	Maximum	FYTD	Periods
Scofflaw Unit Performance	End Date	7/19/2013	8/2/2013	8/16/2013	8/30/2013	9/13/2013	(year-to-date stats as of most recent two week period)				
Vehicles Booted		303	302	261	351	213	277	213	351	1,659	6
Vehicles Released		74	76	61	88	50	68	50	88	409	6
Reported Negatives		23	9	24	15	12	15	8	24	91	6
Vehicles Towed		66	87	65	100	46	61	0	100	364	6
Located on Impound Lot		5	7	6	7	3	7	3	12	40	6
Identify Stolen Vehicles		1	0	0	0	0	1	0	4	5	6
Recovery of Stolen Vehicles		1	0	0	0	0	0	0	1	1	6
Two Week Reporting Periods	Start Date	7/6/2013	7/20/2013	8/3/2013	8/17/2013	8/31/2013	Average	Minimum	Maximum	FYTD	Periods
Total Unit Performance	End Date	7/19/2013	8/2/2013	8/16/2013	8/30/2013	9/13/2013	(year-to-date stats as of most recent two week period)				
Identify Stolen Vehicles		15	12	6	5	11	10	5	15	61	6
Recovery of Stolen Vehicles		12	8	5	5	11	8	5	12	46	6

CONTINUED FROM PREVIOUS PAGE												
Two Week Reporting Periods		Start Date	6/22/13	6/22/13	6/22/13	6/22/13	6/22/13	Average	Minimum	Maximum	FYTD	Periods
		End Date	7/5/13	7/5/13	7/5/13	7/5/13	7/5/13	(year-to-date stats as of most recent two week period)				
Squad A - 6:30-2:30 (East)			14.02	14.03	14.04	14.05	14.06					
Staffed			10	10	10	10	10	10	10	10	60	6
Vacant			1	1	1	1	1	1	1	1	6	6
Ct Leave (hrs)			2	6	26	10	10	13	2	26	78	6
Other Leave (hrs)			91	95	84	112	98	94	84	112	564	6
Citations Issued			1,786	1,697	1,823	1,845	1,697	1,751	1,658	1,845	10,506	6
Identify Stolen Vehicles			2	0	1	0	4	1	0	4	7	6
Recovery of Stolen Vehicles			2	0	1	0	4	1	0	4	7	6
Identify Scofflaw			9	8	6	19	12	11	6	19	64	6
Work Days			10	10	10	10	9	10	9	10	58	6
Squad B - 6:30-2:30 (West)												
Staffed			10	10	10	10	10	10	10	10	60	6
Vacant			1	1	1	1	1	1	1	1	6	6
Ct Leave (hrs)			12	22	26	12	22	18	12	26	110	6
Other Leave (hrs)			60	45	42	84	149	78	42	149	471	6
Citations Issued			2,194	1,941	2,383	2,296	1,726	2,071	1,726	2,383	12,424	6
Identify Stolen Vehicles			3	0	2	3	1	2	0	3	10	6
Recovery of Stolen Vehicles			3	0	1	3	1	2	0	3	9	6
Identify Scofflaw			11	8	2	10	11	9	2	11	52	6
Work Days			10	10	10	10	9	10	9	10	58	6
Squad C - 8:00-4:00 (CBD)												
Staffed			12	12	12	12	12	12	12	12	72	6
Vacant			2	2	2	2	2	2	2	2	12	6
Ct Leave (hrs)			12	8	26	4	22	12	2	26	74	6
Other Leave (hrs)			104	123	122	116	140	111	63	140	666	6
Citations Issued			1,829	2,147	1,879	1,962	1,716	1,882	1,716	2,147	11,290	6
Identify Stolen Vehicles			2	2	0	0	0	1	0	2	5	6
Recovery of Stolen Vehicles			1	0	0	0	0	0	0	1	1	6
Identify Scofflaw			3	14	7	17	14	12	3	17	70	6
Work Days			10	10	10	10	9	10	9	10	58	6
Squad D - 10:00-6:00 (SE)												
Staffed			10	10	10	10	10	10	10	10	60	6
Vacant			1	1	1	1	1	1	1	1	6	6
Ct Leave (hrs)			14	10	10	2	14	9	2	14	56	6
Other Leave (hrs)			56	98	98	116	74	77	21	116	463	6
Citations Issued			1,850	2,136	2,092	2,036	1,777	1,965	1,777	2,136	11,792	6
Identify Stolen Vehicles			0	1	0	0	1	0	0	1	2	6
Recovery of Stolen Vehicles			0	0	0	0	1	0	0	1	1	6
Identify Scofflaw			0	13	7	11	13	10	0	15	59	6
Work Days			10	10	10	10	9	10	9	10	58	6
Squad E - 3:00-11:00 (Citywide)												
Staffed			16	16	16	16	16	16	16	16	96	6
Vacant			2	2	2	2	2	2	2	2	12	6
Ct Leave (hrs)			12	26	28	14	22	19	12	28	114	6
Other Leave (hrs)			178	56	200	242	113	136	28	242	816	6
Citations Issued			2,255	2,674	2,499	2,091	2,075	2,321	2,075	2,674	13,927	6
Identify Stolen Vehicles			0	1	0	0	0	0	0	1	1	6
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	0	0	6
Identify Scofflaw			17	23	19	6	7	16	6	25	97	6
Work Days			10	10	10	10	9	10	9	10	58	6
Squad F - 10:30 pm-6:30 am (Citywide)												
Staffed			0	0	0	0	0	0	0	0	0	6
Vacant			0	0	0	0	0	0	0	0	0	6
Ct Leave (hrs)			0	0	0	0	0	0	0	0	0	6
Other Leave (hrs)			0	0	0	0	0	0	0	0	0	6
Citations Issued			0	0	0	0	0	0	0	0	0	6
Identify Stolen Vehicles			0	0	0	0	0	0	0	0	0	6
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	0	0	6
Identify Scofflaw			0	0	0	0	0	0	0	0	0	6
Work Days			0	0	0	0	0	0	0	0	0	6
Scoff - 8:00-4:00 (Citywide)												
Staffed			10	10	10	10	10	10	10	10	60	6
Vacant			0	0	0	0	0	0	0	0	0	6
Ct Leave (hrs)			0	2	6	14	0	5	0	14	28	6
Other Leave (hrs)			107	106	93	110	130	104	77	130	622	6
Citations Issued			147	103	155	45	126	114	45	155	686	6
Identify Stolen Vehicles			1	0	0	0	0	0	0	1	1	6
Recovery of Stolen Vehicles			1	0	0	0	0	0	0	1	1	6
Identify Scofflaw			0	0	0	1	0	0	0	1	1	6
Work Days			10	10	10	10	9	10	9	10	58	6

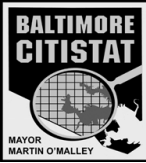
Aband - 8:00-4:00 (Citywide)										
Staffed	5	5	5	5	5	5	5	5	30	6
Vacant	0	1	1	1	1	1	0	1	5	6
Ct Leave (hrs)	2	0	2	22	0	5	0	22	28	6
Other Leave (hrs)	42	21	43	50	28	34	21	50	206	6
Citations Issued	265	277	255	249	267	271	249	312	1,625	6
Identify Stolen Vehicles	6	7	2	2	5	5	2	9	31	6
Recovery of Stolen Vehicles	4	7	2	2	5	4	2	7	23	6
Identify Scofflaw	2	1	1	1	1	1	1	2	7	6
Work Days	10	10	10	10	9	10	9	10	58	6
Supervisors										
Staffed	1	1	1	1	1	1	1	1	6	6
Vacant	2	1	1	1	1	1	1	2	8	6
Ct Leave (hrs)	2	6	6	4	6	4	0	6	24	6
Other Leave (hrs)	77	92	112	70	77	89	70	112	533	6
Citations Issued	2	69	69	91	68	66	2	97	396	6
Identify Stolen Vehicles	0	0	0	0	0	0	0	0	0	6
Recovery of Stolen Vehicles	0	0	0	0	0	0	0	0	0	6
Identify Scofflaw	0	0	0	0	0	0	0	0	0	6
Work Days	10	10	10	10	9	10	9	10	58	6
Weekend/ Holiday/ Special Event Duty										
Staffed	120	108	88	94	93	98	84	120	587	6
Vacant	0	0	0	0	0	0	0	0	0	6
Ct Leave (hrs)	0	0	0	0	0	0	0	0	0	6
Other Leave (hrs)	106	46	53	71	161	87	46	161	522	6
Citations Issued	2,898	2,823	2,495	2,502	2,279	2,532	2,195	2,898	15,192	6
Identify Stolen Vehicles	1	1	1	0	0	1	0	1	4	6
Recovery of Stolen Vehicles	1	1	1	0	0	1	0	1	4	6
Identify Scofflaw	0	3	1	0	0	1	0	3	7	6
Work Days	10	10	4	4	4	7	4	10	41	6

									Updated:	September 19, 2013
Service Title: 694 Survey Control										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
	14.02	14.03	14.04	14.05	14.06					
# of field crew days	0	1	0	2	3	1.00	0	3	6	6
# of traverse stations reset	0	3	0	14	28	7.50	0	28	45	6
# of traverse stations reset accurately	0	3	0	14	28	7.50	0	28	45	6

										Updated:	September 19, 2013
Service Title: 695 Dockmaster											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
		14.02	14.03	14.04	14.05	14.06					
# of Marina Dockings		80	101	138	201	189	140	80	201	840	6
%of marina slips filled		19%	24%	33%	48%	45%	33%	19%	48%	198%	6
Docking Fees Collected		\$6,074	\$8,122	\$15,192	\$11,570	\$7,372	N/A	\$6,074	\$15,192	\$62,178	6
% of customers satisfied		100%	100%	100%	100%	100%	100%	100%	100%	600%	6
# of Operational Days (Marina)		14	14	14	14	13	14	13	14	83	6
* Daily rates are \$20.00 for 5 Hours Daily and \$1.50 per foot Overnight. The docking fees collected are based on the length of the vessels docked, as opposed to the number of vessels, in conjunction with the period of time that vessels remain in the Inner Harbor.											

										Updated:	September 19, 2013
Service Title: 696 Street Cuts Management											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	(year-to-date stats as of most recent two week period)				
		14.02	14.03	14.04	14.05	14.06					
# of New Cuts in period		212	221	219	176	128	202	128	255	1,211	6
# of Closed Cuts in period		287	331	284	224	212	273	212	331	1,636	6
Current Open Cuts (total)		1,864	1,753	1,752	1,704	1,676	1,777	1,676	1,913	10,662	6
# open younger than 30 days		481	406	469	366	316	430	316	540	2,578	6
# open btwn 30 and 90		736	663	601	632	581	663	581	763	3,976	6
# open btwn 90 and 180		349	409	415	460	523	405	271	523	2,427	6
# of open older than 180		274	246	232	207	212	246	207	304	1,475	6
Steel Plates											
# of new plates		23	42	32	30	18	27	16	42	161	6
# of closed plates		45	22	28	50	15	32	15	50	192	6
Current open plates		146	160	164	138	148	154	138	168	924	6
younger than 30 days		38	64	67	49	54	52	38	67	314	6
btwn 30 and 90		74	56	53	51	54	64	51	98	386	6
btwn 90 and 180		30	37	41	37	36	35	26	41	207	6
older than 180		4	4	3	2	4	4	2	4	21	6
Inspections											
Total # of street cut inspections		1471	1250	1384	1532	1075	1,328	1,075	1,532	7,967	6
Total cost of inspections		\$8,782	\$7,463	\$8,262	\$9,146	\$6,418	\$7,927	\$6,418	\$9,146	\$47,563	6
Cost per inspection		\$5.97	\$5.97	\$6	\$6	\$6	\$5.97	\$5.97	\$5.97	\$35.82	6
# of unreported cuts (city)		0	0	0	0	0	0	0	0	0	6
# of unreported cuts (private)		0	0	0	0	0	0	0	0	0	6
# of temporary patches		1,718	1,593	1,588	1,566	1,528	1,623	1,528	1,745	9,738	6
# of Temp patch failures		31	24	30	10	11	21	10	31	125	6
# of permanent patche failures		9	5	16	4	8	8	4	16	48	6
# of failures under warranty		2	0	2	4	3	2	0	4	12	6
Fines											
fines issued (#)		16	10	9	10	7	11	7	16	65	6
Fines issued (\$)		\$44,400	\$23,950	\$20,700	\$33,450	\$27,500	\$31,417	\$20,700	\$44,400	\$188,500	6
# of Street Cut and Steel Plate Complaints		14	5	15	8	6	10	5	15	57	6

[illegible]



CITISTAT

TRANSPORTATION TRAFFIC MAINTENANCE PERFORMANCE	
	SIGN SHOP CREW PERFORMANCE

REPORTING PERIOD: August 31, 2013 THROUGH September 13, 2013

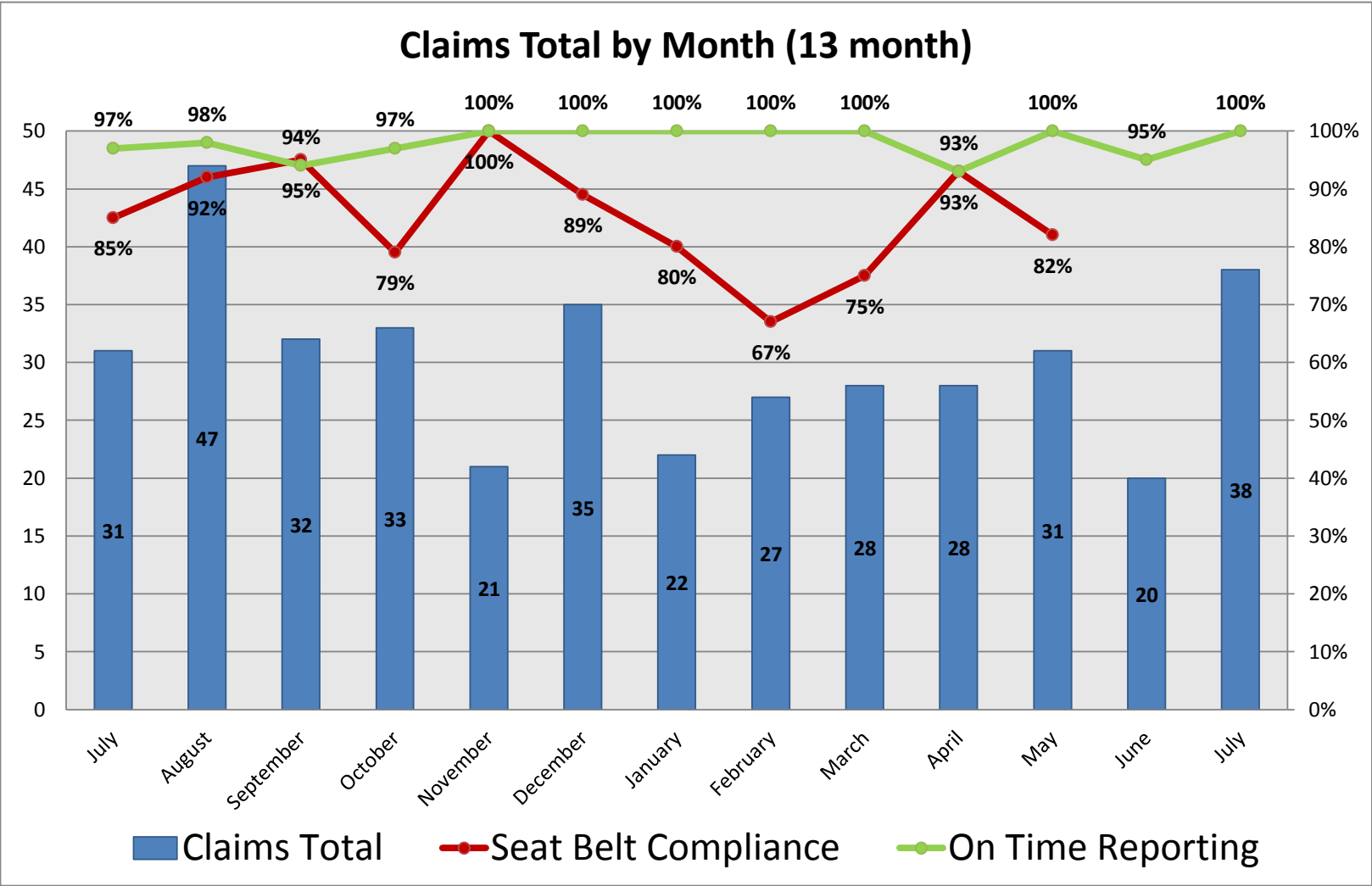
			8-3-8-16						8-17-8-30						8-31-9-13						Annual Data								
	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	% Point Change	Average	Minimum	Maximum	Total	Periods					
Crew #	9216	32	281	9		26	31.22	39	199	7		2	37	28.43		30	237	6		3	27	39.50	5.5%	246	148	327	1,475	6	
	9217	54	310	9		51	34.44		16	338	7		20	56	48.29		47	338	8		8	39	42.25	7.4%	346	273	442	2,075	6
	9218	26	310	8		0	26	38.75	43	145	6		2	41	24.17		27	228	6		0	27	38.00	4.8%	243	145	310	1,456	6
	9219	61	230	9		10	51	25.56	55	280	8		5	50	35.00		48	223	7		6	42	31.86	3.6%	218	150	280	1,308	6
	9224	105	503	10		18	87	50.30	117	506	10		4	113	50.60		83	511	9		3	80	56.78	8.8%	487	419	511	2,921	6
	9225	64	252	10		4	60	25.20	76	301	9		5	71	33.44		76	270	7		5	71	38.57	4.8%	291	246	349	1,747	6
	9227	50	289	8		11	39	36.13	59	329	9		11	48	36.56		35	243	7		6	29	34.71	4.1%	303	243	372	1,819	6
	9236 (Overhead Truck)	49	197	7		0	49	28.14	17	86	3		0	17	28.67		61	262	9		1	60	29.11	2.7%	172	83	262	1,030	6
	Totals			70						59								59											

	8-31-9-13					
Crew #	Points x1	Points x2	Points x3	Points x4	Points x5	Total Assignments
9216	219	3	4			237
9217	313	8	3			338
9218	164		13		5	228
9219	176	7	11			223
9224	482	4	7			511
9225	226	10	8			270
9227	201	12	6			243
9236 (Overhead Truck)	26	5	47		17	262

Description of Point Categories

[illegible]

FiscalYear	Month	Claims Total	Seat Belt Compliance	On Time Reporting
2011	November	30		
2011	December	38	73%	97%
2011	January	25	73%	100%
2011	February	34	78%	97%
2011	March	26	75%	92%
2011	April	27	100%	100%
2011	May	47	92%	100%
2011	June	22	92%	100%
2012	July	40	83%	97%
2012	August	31	77%	97%
2012	September	37	100%	92%
2012	October	48	84%	100%
2012	November	28	100%	92%
2012	December	34	80%	94%
2012	January	26	80%	100%
2012	February	27	92%	96%
2012	March	51	75%	100%
2012	April	22	91%	95%
2012	May	46	89%	98%
2012	June	21	95%	100%
2013	July	31	85%	97%
2013	August	47	92%	98%
2013	September	32	95%	94%
2013	October	33	79%	97%
2013	November	21	100%	100%
2013	December	35	89%	100%
2013	January	22	80%	100%
2013	February	27	67%	100%
2013	March	28	75%	100%
2013	April	28	93%	93%
2013	May	31	82%	100%
2013	June	20		95%
2014	July	38		100%
2014	August			
2014	September			
2014	October			
2014	November			
2014	December			
2014	January			
2014	February			
2014	March			
2014	April			



Department of Transportation														
	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13
# of RFP/bids released	0	0	1	0	3	1	3	3	0	0	0	3	0	4
Contracts awarded	1	2	1	1	1	0	0	0	0	0	1	0	2	1
% scheduled to met w/ MOED	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
# of first payments withheld	0	0	0	0	0	0	0	0	0	0	0	0	0	0
# of final payments withheld	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Employ Baltimore Performance Measures	
Contracts Awarded	Purpose: Determine the number of contracts awarded by the City that apply to Employ Baltimore.
% met with MOED	Purpose: Document the percent of applicable contractors that comply with the Employ Baltimore Executive Order. Within two weeks of receiving the award of a City contract, the contractor must schedule a meeting with MOED to discuss a workforce plan.
# of First Payments Withheld	Purpose: Document the number of applicable contractors that do not comply with Employ Baltimore. Contractors that do not schedule a meeting with MOED within two weeks are not authorized to receive the first payment of the contract from the City.